



Be the Hero. Train your People.

SafeHaven Security Group experts are in demand, speaking at national and regional conferences, state, and local chapter meetings, and at individual corporations / organizations.

Clients trust our experts because of their extensive experience in corporate security as well as law enforcement/military. By scheduling your seminar or training with SafeHaven experts, you will learn from the best.

Reach out to experts@SafeHavenSecurityGroup.com now to schedule your free consultation or to book a speaker on one of these life-saving topics.

DELIVERY OPTIONS – In-person training is by far the most effective, but we also offer webinars and combination options. We don't cookie-cutter. All courses are created to accomplish your specific business goals.

COURSE TITLE: ACTIVE SHOOTER TRAINING – THE NEW STANDARD

Description:

There is one thing that you can say for sure about the active shooter problem. It's getting worse. Yet, most organizations are still responding in the same way they did 20 years ago. And it's not working.

But there is something that does work. It's called Threat Assessment and Management and it's used by agencies like the United States Secret Service every day. We stress prevention and recognition of established warning signs that can often be seen months in advance. Next you will learn what to do with that information and who to tell (it isn't the FBI). Then we cover how to survive a worst-case scenario and, finally, how to save a friend's life with practical first aid.

Come learn about this new standard and why you don't need side arms or sunglasses to keep yourself and your people safe.

Learning Objectives:

1. Discover why the Run/Hide/Fight protocol doesn't work.
2. Learn the warning signs that are often visible months in advance of a violent act.
3. Be empowered to take three crucial actions to protect yourself from liability.

Format:

1. Employees-20-60 minutes. We offer a 20-minute video along with a brief presentation and time for questions.
2. Executive Leaders- 1 hour. This presentation covers the basic learning objectives and gives a high-level overview of what your position is responsible for in protecting your people.
3. HR Professionals & Security Professionals-6 hours. In-depth training as you are the front line of protecting your employees.

Who should attend:

HR Professionals, Safety and Security Officers, Company Leaders, Employees

COURSE TITLE: TROUBLESOME TERMINATIONS
TOP 10 PRACTICAL STEPS TO SAFE TERMINATIONS

Description:

Who hasn't experienced a level of fear during a termination interview? If you haven't yet, you probably will. But what to do about it? How do you keep yourself and your people safe? In this seminar you will learn the top 10 ways to manage a troublesome termination and keep everyone safe.

Learning Objectives:

1. Identify a dozen warning signs of a situation that is on a path to violence.
2. Learn the one mistake you must avoid that could open you and your company up to massive liability.
3. Understand the only right way to respond to a threat.

Format:

Timeframe: 1-2 hours

Who should attend:

Anyone with responsibility for managing people and/or the disciplinary process.

COURSE TITLE: PREVENTING WORKPLACE VIOLENCE

Description:

Shootings. Robberies. Stabbings. Our country has never seen a time when violence was so prevalent. As a business leader, what can you do to protect yourself and your people? This seminar answers those questions by providing very practical and effective ways to keep everyone as safe as they can be.

Learning Objectives:

1. Determine the most likely threats you face in your organization.
2. Discover the six practical ways you can minimize and mitigate those threats.
3. Learn about the biggest mistake most leaders make and how to avoid it.

Format:

1. 1 hour: High level overview of current workplace violence trends for executive leadership or management team.
2. 4-6 hours: An in-depth training to learn the warning signs and how you can mitigate those threats within your organization.
3. 16 hours: Certified Threat Analyst course. You will receive life-saving instruction developed and taught by experts with decades of real-life experience in the field of Threat Assessment and Management. Methodologies used by mental health experts and agencies like the United States Secret Service to assess-mitigate-protect against potentially violent situations. Learn to recognize pre-incident indicators (warning signs) of potentially violent situations, to determine the danger level, and how to keep people safe.

Who should attend:

HR Professionals, Safety and Security Officers, Company Leaders, Employees

COURSE TITLE : COMPREHENSIVE DE-ESCALATION

Description :

As stress increases across our society, anger and conflict have increased as well. For many, physical violence is becoming an ever more acceptable answer to problems, even in the workplace. Very few people have had an opportunity to learn how to successfully navigate these stormy seas.

Until now.

Drawing on expertise from fields as diverse as psychology, crisis management, mental health, law enforcement, and more, the GET LIVE curriculum is comprehensive in its approach to safety in interpersonal conflict. Although there is a strong emphasis on verbal skills, other factors include body language, proxemics, and proper mindset. Attendees report feeling inspired and empowered to handle almost any situation both at work and in life.

This is information that might save your career or your life.

Learning Objectives:

1. Learn where most people make their biggest mistake and how to avoid it.
2. Discover the five keys to listening and how to apply them.
3. Determine your level of liability and that of your company in dealing with conflict.

Who should attend:

Everyone. The skills learned are applicable to work and to life.

Format:

There are three options offered around this topic.

1. **GET...LIVE De-Escalation Seminar** – A comprehensive framework originally developed as the basis for a VR company that needed state-of-the-art content for a virtual reality training series. This offering covers all seven of the core competencies needed to improve virtually any situation, from an argument between colleagues to an angry customer or even a potential assault on a city sidewalk. *Anyone* who is on the front line of conflict (managers, HR, security, customer service, etc.) desperately needs this training.

Timeframe: 1-3 hours *Format:* In-person is preferred, virtual is optional.

2. **Verbal Jutsu** - Techniques anyone can learn and use to keep conflict healthy. This session is a focus on the “verbal” part of the GET...LIVE comprehensive de-escalation model and dives deep into tips and tricks learned from those who use such skills every day. If they work for crisis counselors, psychologists, and police officers, they will work for you!

Timeframe: 1-2 hours *Format:* In-person is preferred, virtual is optional.

3. **De-Escalation Master Class** – If your goal is to develop confidence in your ability to calm any situation, at work, at home, or on the street, this is your seminar. Using the GET...LIVE comprehensive de-escalation model as the basis, participants dig in and practice the skills they learn in real time. The result is that they walk away feeling empowered and fully prepared to respond appropriately in a culture that’s becoming ever more violent. (The final segment of this course is an optional physicals skills session on how to properly respond to an assault. Hint: Running away from a bigger, faster assailant doesn’t work.)

Timeframe: 4 hours *Format:* In-person training with an expert.

COURSE TITLE: DETECTING DECEPTION

Description:

People communicate through body language all day, every day. Which of us hasn't conducted an interview and been unsure as to whom, if anyone, was telling the truth? There are very few skills more important in the HR and Security profession than getting to the truth. Whether it is people we are interacting with at work, watching on television, or observing at a gathering, the truth can be hard to find. But this seminar will make that task a little easier. Taught by a seasoned homicide detective, this session will explore the three ways people communicate: handwriting, body language, and statement analysis. Uncover their hidden messages and help make your job, and maybe even your life, a little easier.

Learning Objectives:

1. Increase productivity by learning to focus on the truth of the matter and not waste time on false narratives.
2. Increase profitability through better hiring practices by weeding out likely deception on the initial interview.
3. Reduce liability by developing precise language around exactly what made you believe or disbelieve an employee.

Format:

1-2 hours

Who should attend:

HR Professionals, Safety and Security Professionals

COURSE TITLE: INTRUDER DEFENSE TRAINING

Description:

What if someone came to your home with the intent to harm you and your family? Maybe it's because of a long-held grudge or maybe it's a case of mistaken identity. Do you and the people around you know what to do? Learn how to improve the physical security of your residence and what to do in a worst-case scenario. Through age-appropriate discussions, our experts teach you and your family how to defend yourselves in the event of an intruder.

Learning Objectives:

1. Understand how violent people choose targets to avoid being selected.
2. Develop a stress-proof plan for a worst-case scenario.
3. Learn how to reduce your risk by ensuring your private and confidential information is not publicly available.

Format:

In person, 2-4 hours

Who should attend:

Everyone, with an emphasis on at-risk persons and high-net-worth families.

COURSE TITLE: DEALING WITH EMOTIONALLY AND MENTALLY DISTURBED PERSONS

Description:

One of life's most difficult challenges is engaging with a person who is upset and has a psychiatric disability. Based on the best techniques available, informed by recommendations from mental health professionals and vetted by years of experience in the field, this course will equip you to achieve the best possible outcome in a difficult circumstance.

Learning Objectives:

1. Learn what to expect in a seemingly unpredictable situation.
2. Understand the concept of triggering and how to avoid making things worse.
3. Study proxemics and other tactics to maximize your personal safety.

Format:

In person, 1-2 hours.

Who should attend:

Anyone who is or may be in a position to deal with mentally or emotionally disturbed people.

**Note: This course is especially effective when combined with the GET...LIVE De-Escalation Master Class.*

COURSE TITLE: PERSONAL SAFETY FOR WOMEN

Description:

From the senior manager to her teenage daughter, every woman needs this course. It equips participants to avoid danger and to survive when they can't. From dealing with unwanted contact to realistic self-protection to using a weapon like pepper spray, this course is comprehensive and very well reviewed.

Learning Objectives:

1. Understand targeting and victimology to keep from being selected.
2. Develop the right mindset and learn to manage fear.
3. Practice effective physical skills with a process called Targeted Kinetics.

Format:

In person, 2-8 hours

Who should attend:

All women, age 14 and above.

COURSE TITLE: MANAGING SECURITY FOR NON-SECURITY PROFESSIONALS

Description:

Are you responsible for safety and security but don't have decades of safety and security experience? Sometimes in our jobs we get the "other duties as assigned" and maybe for you that involves safety and security. If you are not sure where to start, this training will provide you with resources and strategies you can use to immediately start keeping your people safe!

Learning Objectives:

1. Understand the pillars of risk.
2. Learn the centric circles of protection.
3. Understand threat levels and mitigation strategies.

Format:

2 – 4 hours

Who should attend:

HR Professionals, Safety and Security Officers, Company Leaders, Employees

COURSE TITLE: WHAT TO KNOW WHEN HIRING A SECURITY COMPANY

Description:

You want to protect your people and your brand, and guard against liability. Is outsourcing the right move and, if so, how do you select the right security company? Organizations hire third-party security for several reasons including: looking to outsource headcount, looking to transfer liability, and looking for expertise, among other reasons. But if you choose the wrong third-party vendor, you may increase your potential liability because not all security companies are created equal. You need resources and strategies that empower you to identify the right partners to keep your people safe and positively represent your brand.

This course will give you practical insight, share lessons learned, and help you understand the difference between a “check mark” security guard and a professional Security Officer. Hint: It’s not about the money.

Learning Objectives:

1. Identify and prioritize a list of risks and responsibilities for your organization.
2. Understand the laws, licensing and insurance regulations when looking at a third-party company.
3. Learn what questions to ask about the company’s leadership and experience to ensure you are hiring qualified officers.

Format:

1-2 hours

Who should attend:

HR Professionals, Safety and Security Officers, Company Leaders